|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **LYNC NH/WAT** |  |  | **LYNC BPT/STAM** |   |
| TOTAL | 192 |   | TOTAL | 119 |
| M | 158 |   | M | 95 |
| F | 34 |   | F | 24 |
| African American | 35 |   | African American | 72 |
| Asian | 0 |   | Asian | 0 |
| White | 6 |   | White | 45 |
| First Nation/Aboriginal | 0 |   | First Nation/Aboriginal | 0 |
| Hispanic | 6 |   | Hispanic | 27 |
| Nativ Am | 0 |   | Nativ Am | 0 |
| Native Hawaiian American Alaskan | 0 |   | Native Hawaiian American Alaskan | 0 |
| NativeH or Pacific | 0 |   | NativeH or Pacific | 0 |
| Other | 151 |   | Other | 23 |
|   |   |   |   |   |
|   |   |   |   |   |
| 06-17 (Adolescent) | 171 |   | 06-17 (Adolescent) | 100 |
| 18-40 (Adult) | 21 |   | 18-40 (Adult) | 19 |

Clients served from 6/1/22 to 6/1/23

|  |  |  |
| --- | --- | --- |
|   | **LYNC Bridgeport Stamford**  | **LYNC Waterbury New Haven**  |
|   | **FY19-FY20**  | **FY20-FY21**  | **FY21-FY22**  | **FY19-FY20**  | **FY20-FY21**  | **FY21-FY22**  |
| Client has met treatment goals and completed program  | 56%  | 100%  | 75%  | 72%  | 71%  | 70%  |
| No new arrests during treatment   | 86%  | 100%  | 95%  | 89%  | 79%  | 86%  |
| Improved school functioning as evidenced by increase in school attendance &/or behavior improvement   | 94%  | 100%  | 90%  | 81%  | 91%  | 93%  |
| I feel I am better able to handle future problems  | 94%  | 98%  | 97%  | 94%  | 99%  | 88%  |

Our success with engaging clients is evident in our FY2022 client satisfaction outcomes in which 85% of LYNC clients across regions 2 and 5 agreed “my worker was sensitive to my culture and religion, while 100% reported “I am treated with dignity and respect.”

RESULTS FOR SATISFACTION SURVEYS BY INDICATOR - LYNC #2 – 2nd QTR 2022-2023

DIGNITY & RESPECT- SERVICES CONVENIENT-RIGHTS EXPLAINED-RULES & REGS - LYNC #2 – 2nd QTR 2022-2023

SENSITIVE TO CULTURE-COMPLAIN-EXPLAIN INFO-IDENT STRENGTHS - LYNC #2 – 2nd QTR 2022-2023

QUESTIONS-HANDLE PROBS-COUNSELOR LISTENED-LEARNED NEW SKILLS - LYNC #2 – 2nd QTR 2022-2023

SCHOOL-ACTIVITIES-UNDERSTAND EXPECTATIONS-INV IN COMMUNITY - LYNC #2 – 2nd QTR 2022-2023

CONTROL-PERSONAL BELIEFS-ACCESS SUPP-LANG SUPPORT-DISABILITIES-LYNC #2- 2nd QTR 2022-2023

RESULTS FOR SATISFACTION SURVEYS BY INDICATOR - LYNC #5 – 2nd QTR 2022-2023

DIGNITY & RESPECT- SERVICES CONVENIENT-RIGHTS EXPLAINED-RULES & REGS - LYNC #5 –2nd QTR 2022-2023

SENSITIVE TO CULTURE-COMPLAIN-EXPLAIN INFO-IDENT STRENGTHS - LYNC #5 – 2nd QTR 2022-2023

QUESTIONS-HANDLE PROBS-COUNSELOR LISTENED-LEARNED NEW SKILLS- LYNC #5– 2nd QTR 2022-2023

SCHOOL-ACTIVITIES-UNDERSTAND EXPECTATIONS-INV IN COMMUNITY - LYNC #5 – 2nd QTR 2022-2023

CONTROL-PERSONAL BELIEFS-ACCESS SUPP-LANG SUPPORT-DISABILITIES-LYNC #5- 2nd QTR 2022-2023