

JJPOC Meeting June 18<sup>th</sup>, 2020 Zoom (Online)



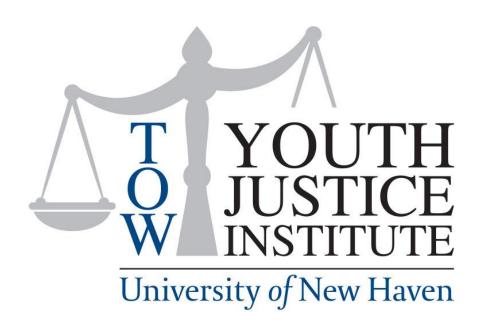


- Purpose of this meeting
- Roll Call
- Meeting facilitation
  - Meeting is being recorded
  - Remain "muted" on Zoom, unless speaking
  - Refrain from interrupting with comments or questions until each presenter is finished speaking
  - Use the "Chat" and "Hand Raising" feature for any questions or comments so TYJI can help monitor and facilitate the meeting

## Agenda



- Acceptance of Minutes of JJPOC
  - February 2020
  - May 2020
- Non-Profit Community Dialogue
  - CT Community Non-Profit Alliance
  - Clifford Beers
  - Community Solutions, Inc.
- 2020 JJPOC work group workplans
  - Education
  - RED
  - Diversion
- CSSD Brief Update on RFP



Non-Profit Community Dialogue

CT Community
Non-Profit Alliance



# Brunilda Ferraj, MSW Director of Policy Research & Organizational Initiatives bferraj@ctnonprofitalliance.org

## Community Providers & COVID-19

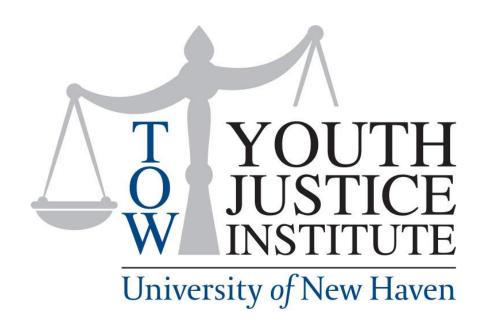


- COVID-19 and declaration of the public health emergency has greatly impacted mental health care system
- On-going service delivery
- Tele-health as a tool for service delivery
  - Access to care
  - Engagement
- Provider investments in IT

## Moving towards full operations



- Anticipate an increase in demand in the wake of COVID-19
- Choice for families
- Federal Gov's and Gov have provided flexibility for HIPAA compliant software (FaceTime, WhatsApp, etc.)
- Codify the tele-health provisions implemented in the Governor's EO for behavioral health care
- Flexibility in delivery of services as providers move towards full operations



## Non-Profit Community Dialogue

Clifford Beers





**MOVING FORWARD** 

## Promoting Mental Health and Wellness in this COVID-19 environment (NH Discussion)

#### THINGS TO PAY ATTENTION TO IN COVID19 PANDEMIC:

- To communicate clearly the link between social distancing and shared efforts to safeguard those who are at in fact at risk if they contract the virus.
- Keep the public informed about policy and operational responses that will be necessary to offset financial burden
- There are many people who will struggle with the social isolation and it may increase levels of depression and anxiety
- Recognizing the sources of individual and common fears, knowing the facts, knowing the facts, working together and supporting each other during this crisis and following recommendations intended to interrupt the spread of the virus on behalf of the most vulnerable are civic responsibilities that also offer opportunity to turn the volume down on our anxiety
- The citizens of New Haven and our surrounding communities always are ready and able to help others in need.



## How to lean toward each other from a distance:



Connection without contagion

Praising each other for efforts around social distancing for health

Helping others is a vital part of mental health promotion!

Notice when we pull together and care; i.e. develop social media strategies to get people help if they need it; checking in with neighbors, soup drop offs on front steps, etc.

Creating places to post fears, stories of goodness and what is going well in order to calm fears; press can also tell stories of those who survived



# Supporting people who need extra support



# Creating virtual respite centers

Be the point person for checking in on people, phone calls, email, etc. whatever would be useful to the person. Social distancing does not mean social isolation, and even a potentially deadly virus should not force us to be alone. Now, more than ever, people need to find smart ways to stay connected.

Create physical locations in open air where folks can leave cards, flowers, art in solidarity for those who are sick; distribute a map of such art spots that celebrate our togetherness in this journey

Set up skype dinner dates; meet virtually for coffee, watch Netflix together or check in to talk about it after; book clubs can meet virtually, read a chapter with a friend, go outside— have a picnic wave to others with appropriate social distance

Mail people letters or cards; include a photo? Send photos to people as you sort through them. Help others learn the new technology. ZOOM, WEBEX

Adapt inside activities for outside with appropriate distance; spin class yoga or tai chi





Feeling alone? Need help? We are here for you and your family.

## I-844-TALK-4-CT

1-844-825-5428

¿Te sientes solo? ¿Necesitas ayuda? Estamos aquí para usted y su familia.



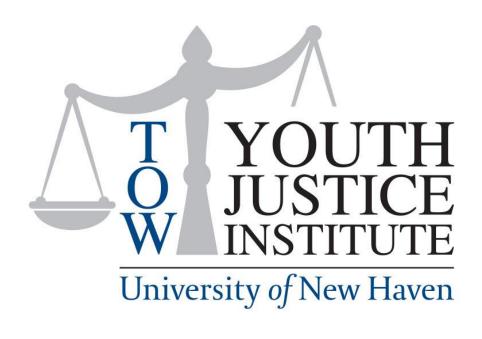
Statewide Warm Line/Texting system to be Launched 7/1/2020











Non-Profit Community Dialogue

Community Solutions, Inc.

#### GOAL 1: Reduce the risk of clients and staff contracting COVID-19

- Telecommuting
- PPE
- Safety Protocols

## **GOAL 2**: Decrease risk of infected staff and clients from spreading COVID-19

- Visitor restrictions and CDC Checklist
- Staff screening and sick time provisions
- Dedicated quarantine areas
- Partnership with Hartford Healthcare to deploy mobile testing to 11 residential sites

#### **GOAL 3**: Ensure staff remain employed and stay on the job

- Increased residential staff pay
- Increased support
- PPP





COVID-19 Response



#### Challenges:

- Access to PPE, although improving
- Cost increases:
  - Staff pay/hazard pay
  - Staff incentives
  - PPE
  - Physical plant changes and increased capital needs (more needed)
  - Prolonged staff absences who have COVID-19 (increases overtime and relief staff costs)
- Ensuring residents remain engaged
- Medical care for those who are sick
- Emotional exhaustion
- Retaining staff/hiring new staff

#### Opportunities:

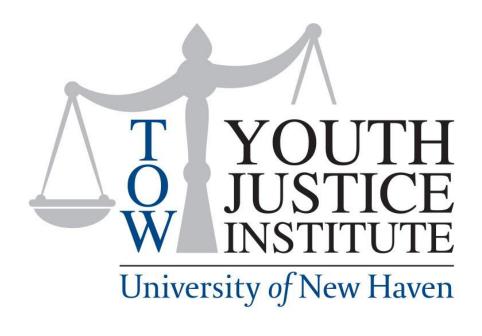
- Created telehealth options for community-based services and in-home programs
- Improved partnerships with DCF and other providers
- Residential staff report feeling supported and valued by CSI
- Created staff work flexibility options not formerly considered
- PPP loan may be forgiven



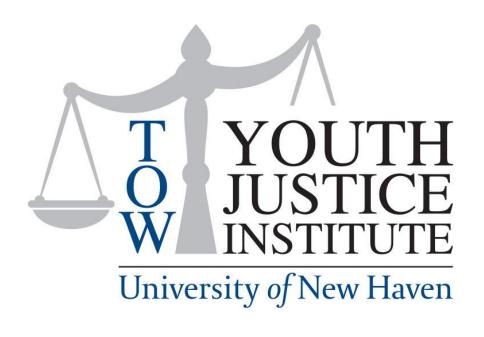


COVID-19
Challenges &
Opportunities





## **Questions?**



## 2020 JJPOC Work Plans





 Planning and development with the Department of Children and Families (and others, as recommended by the JJPOC in February 2020) on the recommendation to have DCF oversee educational services for all youth in juvenile justice out-of-home placements (Due to JJPOC)

## Work Plans 2020 - RED

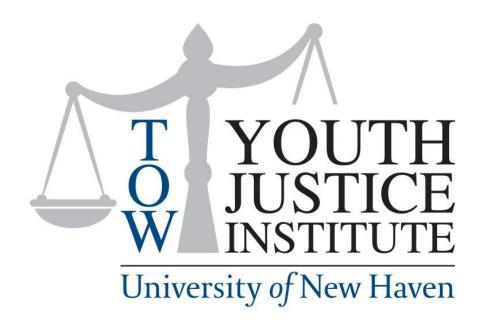


- OJJDP grant
- Creation of two subgroups:
  - Community Policing
  - Data- YSB/JRB
- Exploring a Public Health, Ecological, and Restorative Justice Model

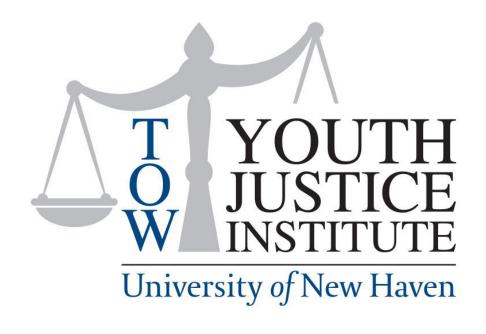




- Planning and development of the implementation for raising the minimum age to 12 (Due to JJPOC)
- Continuation of planning for FWSN changes (Due July 1, 2020)

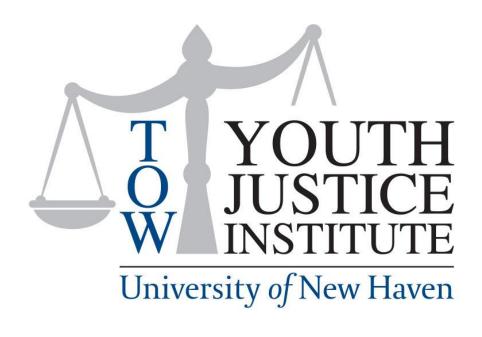


## **Questions?**

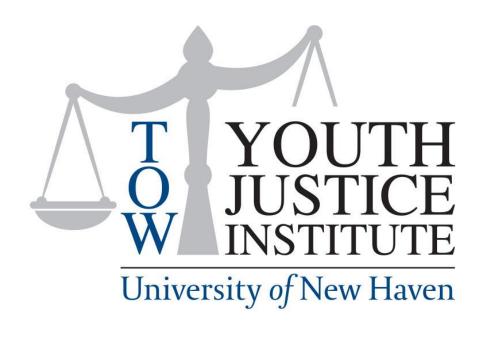


CSSD Brief Update on RFP

Gary Roberge, Executive Director of CSSD



## **Discussion**



# Next JJPOC Meeting July 16<sup>th</sup>, 2020